

# Family Hubs and Start For Life Update

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# Background

- June 2022 Council adopted a Family Hubs model, to be based on local need and co-produced
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- Application submitted to DfE for three-year transformation grant.
  - NNC one of 75 LAs confirmed 10/08/22
- Executive paper (meeting on 15/09/22) outlining
  - Funding allocation
  - Spend criteria
  - Milestones and expectations
- Requesting
  - Delegated authority to Lead Member and Executive Director to distribute and administer grant (timescale risk)



# Family Hubs (0-19/25) Framework & Start for Life (0-5) Action Areas

## Family Hubs:

1. Access
2. Connection
3. There are professionals working together
4. Preventative Statutory services
5. Relationships

## Start for Life (universal offer):

1. Seamless support & a coherent offer
2. Family Hubs as access point
3. Good Information
4. Empowered workforce
5. Continuous improvement
6. Leadership for change



# NNC Approach

Within NNC we are committed to developing strong partnerships across the system of intervention, prevention and support to build an integrated and seamless offer of support which **brings together local partners who are committed to having the right conversation at the right time to enable the right support for families. Building relationships and working together to build family resilience, prevent difficulties from escalating and to enable better outcomes to be sustained.**

We know that people operate in systems; within their families, when they connect with organisations and as they go about their lives. People's experience of these systems is informed by their past experiences as well as their race, gender, sexuality, age, culture, faith and other things that are unique to them. We will consider this when developing a relational and trauma informed approach ensuring that we are focusing on a strengths-based model of support.

**We will build the foundations by pulling together a wide range of partners through a range of task and finish groups, to drive this agenda at pace.**

We will work with our partners to undertake a range of activities which include:

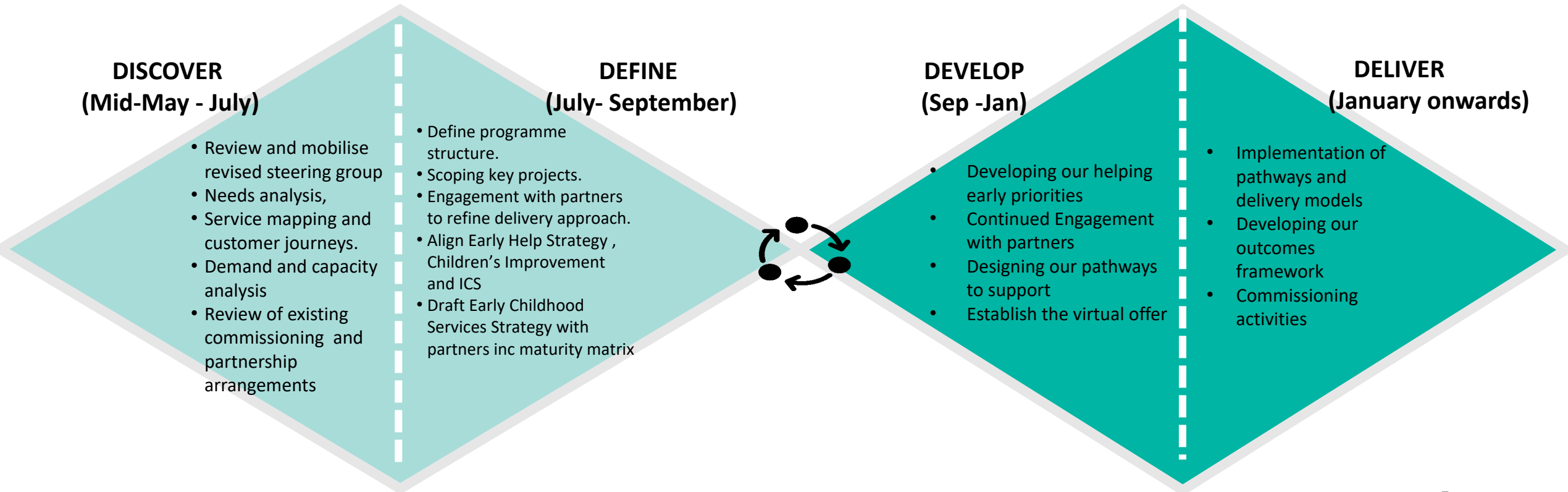
- ✓ Completing an Early Childhood Services and Extended Early Help Maturity Matrix and develop an action plan based on this.
- ✓ Socialise the Drivers for Change with our partners and develop this further.
- ✓ Taking partners through a Theory of Change / Logic Model exercise which incorporates and develops joint priorities such as Integrated Care Systems and Family Help Services
- ✓ Develop and align a range of priorities which are broken down by the life course of a child i.e 0-5, 5-19, 19-25 (SEND), parents and carers.



# Programme approach

The programme is being delivered with Agile principles. As we start discovery, there are areas we can get on with right away.

It's a cyclical process: We will continue to **test and learn** and iterate. Further research to refine our understanding will be critical to some projects.



# A logic model for family hubs

## Aim (Linked to outcome framework)

Prevention

### Priority 1

#### Active / Fulfilled Lives

- Improve the accessibility and use of leisure, culture, art and sport
- Provide enhanced support to improve mental health and wellbeing
- Tackle the causes of complex problems

### Priority 2

#### Better, brighter futures

- Ensure every child has equal access to a high standard of education
- To provide higher standards of support, Promote better training, further education and employment opportunities for young people

### Priority 3

Safe and Thriving Space

### Priority 5

Connected communities

### Priority 6

Modern public services

## Primary Driver

Children feel safe and secure

Seamless support for Families

Enabling and maintaining people to live healthy, active, independent lives.

Helping early\* to meet needs before they become more complex.

Adopting a personalised and strengths-based approach focused on individuals

A whole partnership approach and team around the family.

## Secondary Driver

Community Capacity Building

Reducing parental conflict

Preventing domestic abuse

Develop a whole family offer for 0-25 which addresses current service offer gaps

Early identification of SEND

Work with Father figures

Build and scale trauma informed practices

Parent / infants relationships

Tier 2 SEND Support

Tier 2 Mental Health Support

1001 critical days offer and pathways

Personalised to meet need of our communities

Shared Prevention Philosophy and Practice Framework

Clear definition of school ready

Strengths based approach to working with families

## Interventions

Holistic approach to Leisure Improving physical activity and mental wellbeing

VCFS Capacity

Employment offer embedded in services

Family Group Conferencing

Universalism – everyone accesses their universal entitlement

Reducing exploitation and harm

Housing – Pathways to support review

Early Help Practice Framework

Systemic and Restorative way of working with families

Clear and Transparent Short Break offer

Family Connectors/ Peer Support in the community

LGBTQ+ Engagement

Integrated Early Childhood Services

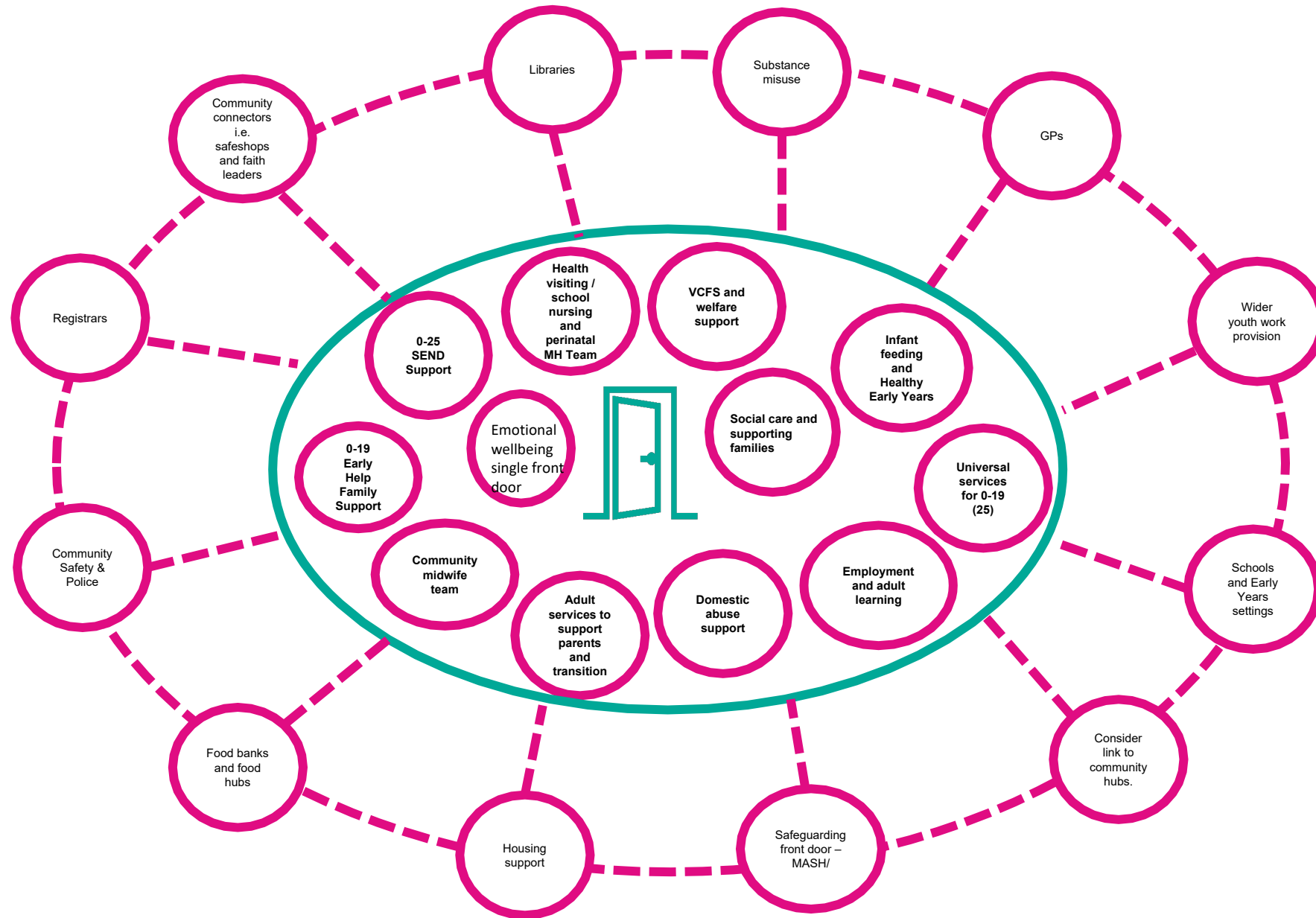
Supporting Families

Data integration and systems development



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# Family Hubs: An integrated physical hub and virtual offer accessible through one single front door



## Design Principles



### **You come to us.**

Physical sites with co-located staff across a range of agencies based on local need for families.



### **We come to you.**

Family / Community connectors with a locality focus who actively engage with families and connect residents to services.



### **We meet in the middle.**

Virtual offer to families to access services digitally. Shared systems and visibility of data to support joint working across agencies.